

**Melissa M. Graham**  
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**Education**

Post Doctoral Residency 2004-2005	South Texas Veterans Healthcare System APA Approved
Clinical Internship 2003-2004	South Texas Veterans Healthcare System APA Approved
Doctor of Philosophy Received July 2004	Oklahoma State University Counseling Psychology APA Accredited
Masters in Education Received May 1998	University of Oklahoma Community Counseling
Bachelor of Arts Received August 1995	University of Oklahoma Psychology

**Licensure**

Licensed Psychologist-Texas  
National Register Health Service Provider

**Professional Boards**

San Antonio State Hospital-Board of Governance

**Awards**

Mental Health Professional of the Year for the State of Texas (2018)-Texas Crisis Intervention Team

**Professional Experience/Clinical Training**

**Psychological Services  
San Antonio Fire Department**

**May 2019-present  
San Antonio, Texas**

- Provide therapy to firefighters and their families.
- Complete psychological screening interview and assessments to fire cadet applicants prior to being accepted into the academy.
- Provide crisis response service and counsel firefighters who have been involved in a variety of critical incidents.
- Psychological Services representative in several community action groups and conference planning committees.
- Coordinate the departments peer support team and crisis hotline.
- Provide mental health educational courses throughout the department.

**Psychological Services****August 2005-May 2019****San Antonio Police Department****San Antonio, Texas**

- Provide therapy to officers and their families.
- Complete psychological screening interview and assessments to police cadet applicants prior to being accepted into the academy.
- Provide crisis response service and counsel officers who have been involved in shootings and other critical incidents.
- Member of SAPD Hostage Negotiation Team.
- Psychological Services representative in several community action groups and conference planning committees.
- Provide 40 hour Crisis Intervention Training (CIT) and mental health instruction to cadets in the academy and officers.
- Peer Support Team Coordinator.
- TCOLE Certified Instructor.

**Clinical Psychology Residency/Geropsychology Track****July 2004-July 2005****South Texas Veterans Healthcare System.****San Antonio, Texas**

- Conduct Psychological and Neuropsychological Assessments and report writing.
- Individual and group therapy with both male and female Veterans.
- Participate in departmental committee evaluating VA police officer candidates.
- Participate as a member of a multidisciplinary treatment team.
- Supervise Clinical Interns.

**Clinical Internship****July 2003-July 2004****South Texas Veterans Healthcare System.****San Antonio, Texas**

- Internship consisted of three full time rotations; Geropsychology, Neuropsychology, and Inpatient/Outpatient Psychiatry.
- Responsibilities included psychological and neuropsychological assessments.
- Provided individual and group counseling.
- Received weekly supervision, including Gero/Neuro Rounds and a Neuropsychology Seminar.
- Participated in a multidisciplinary treatment team.
- Provided therapy and crisis intervention services for Internal Medicine Clinic.

**Intake Counselor****August 2002-May 2003****University Counseling/University Health Services.****Oklahoma State University**

- Assessment and interview of first time and returning clients.
- Responsible for assignment of clients to counselors.
- Participated as liaison between clients and counselors.
- Consulted and coordinated with psychiatrists and physicians regarding client care.

**Clinical Practicum****May 2002- August 2002****Neuropsychology Department/V A Medical Center****Oklahoma City, Oklahoma**

- Administered and scored neuropsychological batteries.
- Patients consisted of Veterans and their spouses, rehabilitation patients, and seriously mentally ill clients.
- Attended weekly treatment team meetings, Neurology grand rounds, and didactic seminars.

**Internship/Practicum****University Counseling /University Health Center.****August 2001-May 2002****Oklahoma State University**

- Provided individual and career counseling services to students.
- Received individual and group supervision four hours per week, including case and administrative staffing.
- Provided outreach seminars on campus and in the community.
- On a weekly crisis on-call rotation.
- Consulted with psychiatrists and physicians regarding client care.

**Clinical Practicum****Cushing Regional Hospital/Transitions Unit.****August 2000-August 2001****Cushing, Oklahoma**

- Provided individual and group counseling to inpatients in a geriatric psychiatric unit.
- Administered, scored, and interpreted neuropsychological and psychological instruments. Provided individual and family counseling to clients in the hospital outpatient clinic
- Provided therapy through employee assistance programs (EAP).
- Consulted with members of a multidisciplinary treatment team.

**Outpatient Therapist****Wheatland Mental Health Center.****October 1998-July 2000****Enid, Oklahoma**

- Provided individual, marital, and family therapy for children and adults.
- Offered individual therapy services to the geriatric population in several nursing homes.
- Facilitated a weekly group for the Day Treatment Program.
- Provided services in accordance with Medicaid, CARE, and OMHIS standards.
- Was on a twenty-four hour, crisis service, on-call rotation.
- Provided services to court ordered clients.

**Supervision and Teaching Experience****Current Presentations**

Depression, Anxiety and Suicide  
 Domestic Violence  
 Substance Abuse  
 Crisis Intervention Update  
 Developmental Disorders  
 Dealing with Individuals in a Medical Crisis  
 Autism  
 Cognitive Disorders  
 Adolescent Anxiety and Depression  
 Bullying  
 Crisis Descalation  
 Verbal Descalation  
 Psychosis and Schizophrenia  
 Bipolar Disorder  
 Performance and Recovery Optimization for First Responders  
 Basic Mental Illness  
 Personality Disorders  
 Active Shooters  
 Ambush Shooters

Hostage Negotiations  
 Post Traumatic Stress Disorder  
 Stress Management and Self Care

### **Past Teaching Experience**

#### **Instructor**

**May 2006-August 2006**

#### **Group Process**

**Our Lady of the Lake**

- Responsible for the development of syllabus, exams, and student supervision.
- Led example process groups

#### **Instructor**

**May 2004-May 2006**

#### **Human Growth and Development, Counseling 5050**

**Webster University**

- Responsible for the development of syllabus, exams, textbook selection, and student supervision.
- Emphasis is placed on psychological, sociological, and physiological approaches throughout the lifespan.
- Included are such areas as human behavior (normal and abnormal), personality theory, and learning theory.

#### **Clinical Supervisor**

**August 2002-January 2003**

#### **Counseling Clinic**

**Oklahoma State University**

- Provided weekly supervision to Masters level graduate student.
- Provided feedback for video and audio review and received weekly group and peer supervision.
- Processed techniques of supervision and theoretical interventions with the student.
- Reviewed client and clinician progress and solicited feedback from the student.

#### **Group Process Facilitator**

**January 2002-May 2002**

#### **Training Group**

**Oklahoma State University**

- Facilitated a weekly training group for Masters level practitioners in Group Process class.
- Discussed theory and technique of group process.
- Participated in weekly group and individual supervision.

#### **Instructor**

**August 2000-December 2001**

#### **Counseling Psychology 1113**

**Oklahoma State University**

- Instructed three semesters of a career exploration curriculum to approximately 40 undergraduate students per semester.
- Created lesson plans, course activities, constructed midterm and final exams, administered and interpreted career and personality assessments.

### **Dissertation**

The Relationship of Gender Role Conflict, Self-Efficacy, Length of Time in Retirement, and Marital Satisfaction with Married or Recently Widowed Men's Satisfaction with Retirement.

### **Publications**

Law Enforcement Preferences for PTSD Treatment and Crisis Management Alternatives Behavior Research and Therapy

**Melissa M. Graham**, Elaine Paunovich, DDS, MS. . *Obtaining Consent for Treatment in Elderly Dental Patients*. Texas Dental Journal.

### **Conference Presentations**

Melissa M. Graham and Jay Cardenas (May 2019). *Police and Fire Collaboration*. Texas Crisis Intervention Conference, South Padre Island, South Padre Island Texas.

Melissa M. Graham (August 2018). *Managing Individuals in Crisis*. American Polygraph Association Annual Conference, Austin Texas.

Melissa M. Graham (June 2018). *The Cultural Competency of Working with First Responders*. ClarityCon 2018. San Antonio, Texas.

Melissa M. Graham (May 2017). *Crisis Intervention Training Update* at the Texas Crisis Intervention Conference, South Padre Island, Texas.

Brandi Burque and Melissa M. Graham (May 2017). *Performance Recovery and Optimization (PRO)* at the Texas Crisis Intervention Conference. South Padre Island, Texas.

Melissa M. Graham (June 2017). *Making Our Adolescents Too Anxious, Too Soon* at ClarityCon 2017. San Antonio, Texas.

Brandi Burque, Melissa M. Graham, and Cliff Burns (June 2017). *Performance, Recovery and Optimization (PRO)* at the Texas Chapter of the FBI National Academy Association Annual Conference. San Antonio, Texas.

Melissa Graham and Maria Felix-Ortiz (October 2016). *Crisis Intervention Team Training to Reduce Excessive Force, Promote Positive Community Relations, and Provide Peer Support for Police Officers* at the International Association of Chiefs of Police Annual Conference. San Diego California.

Melissa M. Graham, John Cooley, Jon Sabo, and James Williams (October 2016). *Crisis Intervention Training in San Antonio* presented at the National Psych Congress Annual Conference. San Antonio Texas.

Melissa M. Graham and Brandi Burque (April 2016). *First Responder Ambushes* presented at the Texas CIT Annual Conference. South Padre Island, Texas.

Melissa Graham and Brandi Burque (November 2015) *School Violence, Mental Health and First Responder Ambush Attacks* for the 5<sup>th</sup> Annual Greater Houston Area Fire Marshal's Conference. Houston, TX.

Melissa M. Graham and Ernest Stevens (November 2013). *Crisis Intervention Training and the Elderly* at the Adult Protective Services Annual Conference. San Antonio, Texas.

Melissa M. Graham and Brandi Burque (August 2012). *Crisis Intervention Training and the Impact on Veterans* presented at the American Psychological Association's Annual Conference in Orlando, Florida.

Melissa M. Graham (August 2012). *Peer Support in the San Antonio Police Department poster presentation* at the International Crisis Intervention Training Conference. Las Vegas, Nevada.

Melissa M. Graham, Lisa K. Kearney, and John S. Price (August 2006). *An Exploratory Evaluation of Police Applicants' Cognitive Abilities*. Poster Presentation at the American Psychological Association Annual Meeting. New Orleans, LA.

Melissa M. Graham (August 2006). *Men and Mental Health Services: Issues, Understanding, and Successful Treatment : "Working with Manly Men"*. Symposium conducted at the American Psychological Association Annual Meeting. New Orleans, LA.

Melissa M. Graham, Kenneth Major, Lisa K. Kearney (November 2005) *Gender Role Conflict, Retirement, and Older Men*. Symposium presented at the Texas Psychological Association Annual Meeting. Houston, TX

Melissa M. Graham, Lisa K. Kearney, and Pamela Fitzpatrick (August 2005). *The Unique Roles of Palliative Care and Geropsychology in Healthcare*. Symposium conducted at the American Psychological Association Annual Meeting. Washington, DC.

Lisa K. Kearney, Melissa M. Graham, Anna Dematitis, Robin Brey, and Stephen Holliday. (February, 2005). *Cognitive Impairment in Systemic Lupus Erythematosus: Hispanics and Caucasians Compared to Normal Controls*. Poster presented at the International Neuropsychological Society Annual Meeting. St. Louis, Missouri.

Lisa K. Kearney, Melissa M. Graham, and Kenneth Major (November, 2004). *Surviving Graduate School, Internship, and Beyond: Preparation, Balance, and Self-Care*. Symposium conducted at the Texas Psychological Association Annual Conference.

Melissa M. Graham and John Romans (July 2004). *Impact of Marital Satisfaction, Gender Role Conflict, Self-Efficacy, and Length of Time in Retirement with Married Men's Retirement Issues*. Poster presented at the American Psychological Association Annual Meeting. Honolulu Hawaii.

Melissa M. Graham (April 2004). *The Role and Importance of Cognitive Evaluation in Planning, Treatment, Placement, Support, and Caregiving*. Anne-Marie Kimball, Ph.D, Pete Donahoe, Ph.D. Symposium presented at the Texas Conference on Aging. Corpus Christi, Texas.

Melissa M. Graham (August, 2003). *The Impact of Gender Role Conflict on Men's Satisfaction with Retirement*. James O'Neil (Chair), Symposium presented at the American Psychological Association Annual Conference. Toronto, Canada.

Iverson Eiken, Donald Boswell, Marie Miville, Melissa M. Graham and Allen Eason (August, 2002). *Terrorist attacks do not affect gender role strain or characteristics*. Poster session presented at the American Psychological Association Annual Conference. Chicago, Illinois.

**Professional Organization Membership**

Texas Crisis Intervention Association

Bexar County Psychological Association